Figure 3: Process map showing the CAA collection and publication of Airline data.
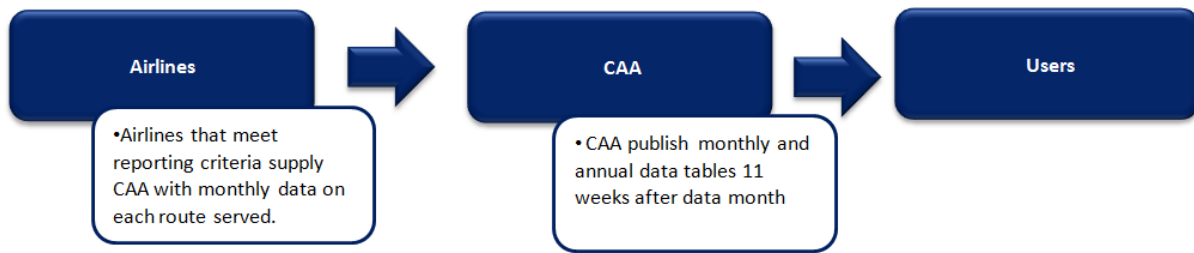
Airlines	CAA	Users
•Airlines that meet reporting criteria supply CAA with monthly data on each route served.	• CAA publish monthly and annual data tables 11 weeks after data month	

Figure 4: Process map showing CAA collection and publication of Airport data.

Airlines/Handling Agents	The Airport Authorities	CAA	Users
•Agents report passenger data to the airport authorities.	•Approximately sixty mainland airports report	•CAA publish data on passenger numbers monthly and annualy.	
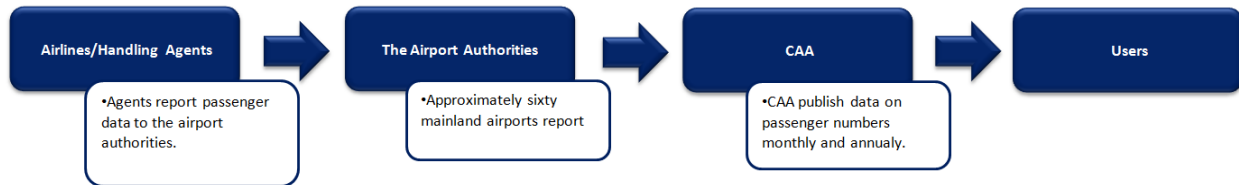
Figure 5: Process map showing the flow of communication between data suppliers to output producers

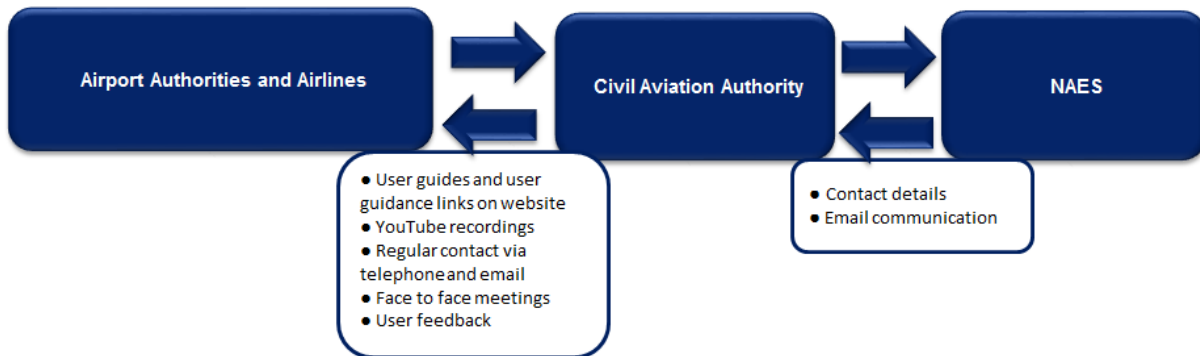| Airport Authorities and Airlines	Civil Aviation Authority	NAES
● User guides and user guidance links on website ● YouTube recordings ● Regular contact via telephone and email ● Face to face meetings ● User feedback	● Contact details ● Email communication	

Figure 6: Process map showing the quality assurance checks by data suppliers
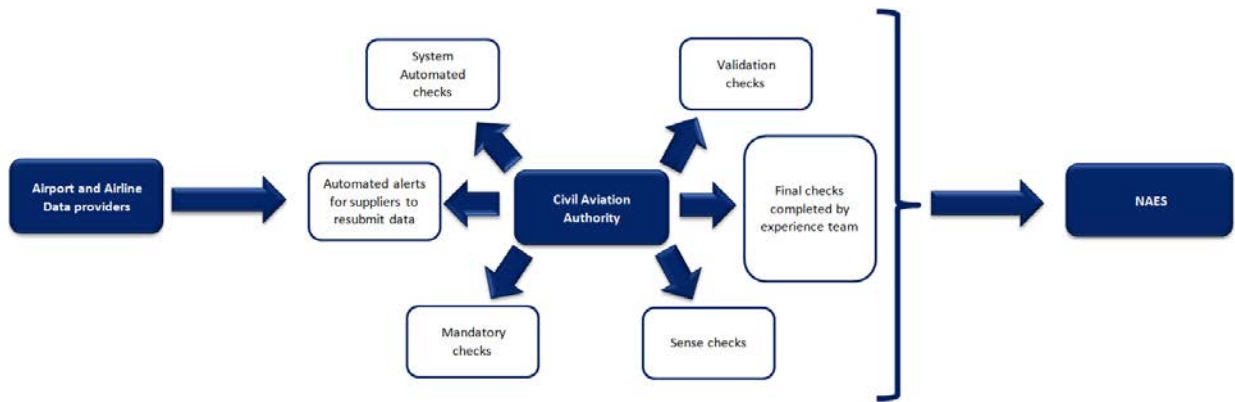
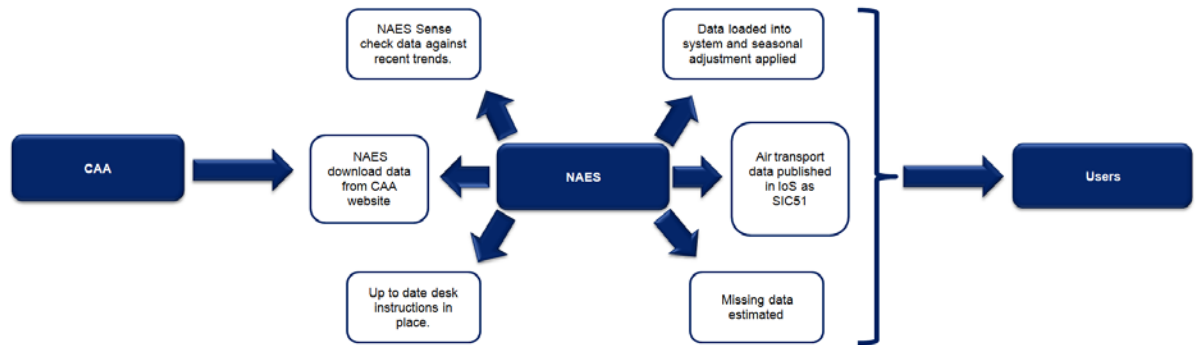Figure 7: Process map showing the quality assurance method from NAES to users

Figure 8: Process map showing the overall flow of Airline and Airport from suppliers to ONS